

8-nov								
Hours	Dur.	Description	Topics	ID	Speakers	Title	Comments	
9:00 - 10:30	90 min.	Oral session 5 Chair: Elvira Estruch	Decision-making support tools based on performance indicators: water losses	60451	Allan Lambert and Kate Stanton-Davies	SCF extends UARL calculation to any system size and pressure	Registered (only Kate)	
				60913	Alan Wyatt	The Combined Real Loss Indicator (CRLI) – Concept and Application Case Studies	Registered	
				60442	Eddy Renaud	Development of a PI to take into account water loss reduction in the SWDE infrastructure management strategy	Registered	
				60598	Jonathan Jacobi	Using Utility Benchmark Data to Measure the Success of Satellite-Based Leak Detection Adoption	Registered - not payed	
10:30 - 11:00	30 min.	Coffee Break						
11:00 - 12:00	60 min.	Round table/activity	Performance assessment – using less but more meaningful indicators					
12:00 - 13:00	60 min.	Oral session 6 Chair: Helena Alegre	Performance assessment and regulation (2)	60526	Emil Heesche	Incorporating Quality in Regulatory Benchmarking with Willingness to Pay	Registered	
				60562	Jędrzej Bylka	Challenges for implementation of voluntary and regulatory benchmarking projects – a case study from Poland	Registered - not payed	
				60906	Elvira Estruch-Juan	How do regulators assess utilities performance in the water sector? The need of an integrated approach	Registered	
13:00 - 14:00	60 min.	Lunch						
14:00 - 15:00	60 min.	Oral session 7 Chair: Aleksandar Krstic	Benchmarking to support a water sector in transition	60542	Rebecca Sands	Assessing Integrity Practices of Water Utilities: New Measures of Performance and Resilience in a Changing Sector	Registered	
				61876	Bilge İrem Yapan	Application of Water Related Circular Economy Strategies in Lower Porsuk Basin	Registered	
				60569	Kay Möller	Key performance indicators to support strategic decisions	Registered	
15:00 - 15:15	15 min	Conference closing						
15:15 - 15:45	30 min.	Coffee Break						
15:45 - 16:45	60 min.	IWA Benchmarking and Performance Assessment Specialist Group meeting						